

## **Islands Family Medical Center**

100 Blue Fin Circle Suite 7  
Savannah, Georgia 31410  
(912) 897-6832

### **OUR FINANCIAL POLICIES**

Thank you, for choosing us as your health care provider. We are committed to your treatment being successful. Please understand that payment of your bills is considered part of your treatment. The following is a statement of our Financial Policies which we require you to read prior to any treatment.

#### **In Network Insurance:**

Regarding Insurance Plans where we are a participating provider, all co-payments and deductible are due at the time services are rendered. In addition, if your plan is an HMO plan our office must be listed as your primary care provider on your insurance card. In the event your insurance coverage changes, please notify us prior to being Seen or you will be responsible for payment of services denied by your insurance plan.

#### **Out of Network Insurance**

Your insurance policy is a contract between you and your insurance company. We are not party to that contract. As a service to our patients we may accept assignment of insurance benefits after your second visit. We will file insurance claims for you; however we do require 20% coinsurance and deductibles to be paid at the time of service. The balance is your responsibility whether your insurance company pays or not. We cannot bill your insurance company unless you give us accurate information. We will assist your insurance company with additional information they may need in order to process a payment. If we are having difficulties with your insurance company, we may call you and ask that you, as the customer of the company, contact the company to request payment. We will file claims to secondary insurance, if the information is provided to us.

#### **Medicare**

We accept Medicare assignment. We will file claims for secondary insurance for you, if accurate information is provided. You will be responsible for annual deductibles, co-payments and non-covered procedures if they are not covered by Medicare and secondary insurance. If you do not have secondary insurance you are expected to pay 20% coinsurance and deductibles at the time services are rendered. We do not file any claims to tertiary insurance; this will be your responsibility. Annual exams are preventive visits are not paid for by all insurance carriers. (Medicare only covers a portion of this exam.) I understand I am responsible for payment, if the exam or portion of the exam is not covered by my insurance. Annual exams do not typically include problems I may be having- as problem visits may require longer time. The office may reschedule another visit to address these concerns.

#### **ANY UNPAID INSURANCE CLAIMS OVER 60 DAYS OLD WILL BE PATIENT RESPONSIBILITY.**

Our practice is committed to providing the best treatment to our patients and we charge what is usual and customary for our area. You are responsible for payments regardless of any insurance company's arbitrary determination of usual and customary rates.

**Collection Service Fees**

Any past due balances turned to collections agency are subject to a collection agency fee.

**Self-Paying Patients**

All fees for services will be collected at time services are rendered. No credit will be extended; however emergency credit may be extended on a case by case basis after services are rendered. Sometimes an advance payment will be collected for certain diagnostics or procedures.

**FULL PAYMENT IS DUE AT THE TIME SERVICES ARE RENDERED.**

WE ACCEPT CASH, CHECKS (with verification), VISA, MASTER CARD, and AMERICAN EXPRESS.

**RETURNED CHECKS**

Additional charges are applied to my account for any returned checks used to pay on my account, for certified letters sent to me for collection on my account and collection agency fees. I may also be charged for not paying my co-pay and/or co-insurance or patient responsibility including deductible at time of service, for educational materials, and payment agreements which extend beyond 12 months, and for other administrative expenses not covered by my insurance plan.

**ASSIGNMENT OF BENEFITS**

I hereby authorize and assign all payments and/or insurance benefits for medical services and/or surgical procedures rendered to patient, directly to **Maria Jauhar, MD**. I hereby authorize **Maria Jauhar, MD** to release medical information necessary to obtain payment. I understand that I am financially responsible for all charges not covered by my insurance plan.

**CANCEL POLICY**

We request that you please give our office 24 hour notice in the event that you need to reschedule your appointment with the physician. This allows other patients to be scheduled into that appointment. If a patient misses an appointment without contacting our office, this is considered a no-show, no call. **A fee of \$25.00** will be charged to you for a missed appointment. This fee will not be billed to your insurance carrier. If you are more than 15 minutes late to a scheduled appointment, the appointment will be cancelled unless we have been notified by phone, and the schedule allows for you to be seen. If you accumulate 3 missed appointments, you may not be rescheduled for future appointments and will be asked to leave the practice.

Thank you, for understanding our Financial Policy. We reserve the right to change this notice and make the new notice apply to Health Information we already have as well as any information we receive in the future. We will post a copy of our current notice at our office. Please let us know if you have any questions or concerns.

---

Signature of Responsible Party

---

Date

Islands Family Medical Center  
 100 Blue Fin Circle Suite 7  
 Savannah, GA 31410  
 912.897.6832  
 912.897.7151

PATIENT INFORMATION - PLEASE PRINT										TODAY'S DATE:	
LAST NAME			FIRST NAME			M.I.		HOME PHONE		WORK PHONE	
STREET ADDRESS							D.O.B.		SOCIAL SECURITY #		
CITY		STATE		ZIP		SEX <input type="checkbox"/> M <input type="checkbox"/> F		MARITAL STATUS <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> W <input type="checkbox"/> DIV <input type="checkbox"/> SEP		EMAIL ADDRESS	
EMPLOYER NAME				OCCUPATION				STUDENT STATUS <input type="checkbox"/> FULL-TIME <input type="checkbox"/> PART-TIME			
IF PATIENT IS A CHILD, PARENT OR GUARDIAN'S NAME				PARENT/GUARDIAN'S SOCIAL SECURITY NUMBER				PARENT/GUARDIAN'S DATE OF BIRTH			
PARENT/GUARDIAN'S EMPLOYER, ADDRESS & PHONE											

SPOUSE/RESPONSIBLE PARTY											
LAST NAME			FIRST NAME			M.I.		HOME PHONE		WORK PHONE	
STREET ADDRESS							D.O.B.		SOCIAL SECURITY #		
CITY		STATE		ZIP		SEX <input type="checkbox"/> M <input type="checkbox"/> F		DRIVER'S LICENSE #			
EMPLOYER NAME			ADDRESS				OCCUPATION				

INSURANCE INFORMATION									
PRIMARY INSURANCE					SECONDARY INSURANCE				
INSURED'S NAME					INSURED'S NAME				
DATE OF BIRTH			S.S.#		DATE OF BIRTH			S.S.#	
INSURANCE					INSURANCE				
ID. NUMBER		GROUP NAME			ID. NUMBER		GROUP NAME		
ADDRESS					ADDRESS				
EMPLOYER					EMPLOYER				
PHARMACY PREFERENCE									

EMERGENCY CONTACT										
NAME - NOT LIVING WITH YOU				RELATIONSHIP			HOME PHONE		WORK PHONE	
STREET ADDRESS				CITY/STATE/ZIP						

HOW DID YOU LEARN OF OUR PRACTICE?									
<input type="radio"/> Yellow Pages	<input type="radio"/> Internet	<input type="radio"/> Friend _____	<input type="radio"/> Hospital Referral _____	<input type="radio"/> Ins. Co. _____					
		NAME	NAME	NAME					

Islands Family Medical Center  
100 Blue Fin Circle Suite 7  
Savannah, GA 31410

Consent to Use or Disclose Information for Treatment, Payment or Healthcare Operation

I the patient (or authorized representative consent Maria Jauhar, MD to the use or disclosure of my individually identifiable "protected health information: for the purpose of treatment, payment or healthcare operations as the terms are defined under federal HIPAA privacy rules.

My "protected healthcare information" means health information collected from me or my representative and created or received by my health care provider, another healthcare provider, insurance carrier, my employer or a healthcare clearinghouse. The protected health information relates to my past, present or future physical or mental health or condition and identifies me, or there is a reasonable basis to believe the information may identify me.

I have the right to revoke this Consent. Such revocation must be submitted to Maria Jauhar, MD in writing. The revocation shall be effective except to the extent that Maria Jauhar, MD has already taken action in reliance on the Consent.

I have received or have been allowed to view a copy of Maria Jauhar, MD's "Notice of Privacy Practices" as required by HIPAA.

I authorize discussion of my general medical condition and diagnosis (including treatment, payment and healthcare option with (if no one, leave blank):

Name (print)

Phone #

Relationship

---

---

---

BEST WAY TO CONTACT YOU:  
CHECK ONE

HOME

CELL

EMAIL

May we leave a message on your answering machine or voicemail concerning lab or test results? I (the patient) understand that answering machines and voicemails are not secure lines.

Yes \_\_\_\_\_ No \_\_\_\_\_

I understand that Maria Jauhar, MD may send letters, postcards or leave voice messages for appointment reminders and mail billing statement to the Guarantor on my account. I certify that I am the patient (or authorized representative) and that the information given by me to the Provider in applying for payment under Medicare and/or Medicaid programs, insurance plans or other protection is correct and complete. I understand, acknowledge and agree to the terms set forth above.

\_\_\_\_\_  
Name of Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Patient (or responsible party if a minor)

DATE \_\_\_\_\_

NAME \_\_\_\_\_ SSN \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_

FAMILY/SOCIAL HISTORY	FATHER	MOTHER	SIBLINGS	CHILDREN	FATHER	MOTHER	SIBLINGS	CHILDREN
Heart Disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Migraine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High Blood Pressure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Mental Illness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stroke	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Asthma   COPD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cancer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Bleeding Disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Glaucoma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Anemia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Osteoporosis   Arthritis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thyroid Disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Kidney Disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Epilepsy/Convulsions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Alcoholism   Liver Disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

FATHER Living  Deceased  Age \_\_\_\_\_  
 MOTHER Living  Deceased  Age \_\_\_\_\_  
 SIBLINGS Living  Deceased  Age \_\_\_\_\_  
 CHILDREN Living  Deceased  Age \_\_\_\_\_

Alcohol \_\_\_\_\_ oz. per week    Coffee | Tea \_\_\_\_\_ cups per day  
 Smoking \_\_\_\_\_ cig | day \_\_\_\_\_ #years year quit \_\_\_\_\_  
 Exercise \_\_\_\_\_  
 Street Drugs \_\_\_\_\_

HOSPITAL ADMISSIONS	YEAR	ILLNESS OR OPERATION	ALLERGIES
<i>Not including pregnancies</i>			

LIST ALL MEDICATIONS YOU ARE NOW TAKING \_\_\_\_\_

VACCINE	YEAR OF LAST	TEST / EXAM	YEAR OF LAST
Tetanus	I Td	Rectal/Stool	
Influenza	(FLU)	Cholesterol	
Pneumonia		Eye	
Hepatitis		Colonoscopy	
Tuberculosis		PSA	

**MEDICAL HISTORY (✓) FOR CURRENT PROBLEMS.**

<b>CONSTITUTIONAL:</b> <input type="checkbox"/> Fainting spell   dizzy spell <input type="checkbox"/> Fainting   weakness   weight gain   weight loss <input type="checkbox"/> Migraines   headache (frequent)	<b>ENDOCRINE:</b> <input type="checkbox"/> Diabetes <input type="checkbox"/> Thyroid disease or goiter <input type="checkbox"/> Hair loss: Progressive   Recent	<b>RESPIRATORY:</b> <input type="checkbox"/> Frequent cold or cough   asthma   wheezing   emphysema (COPD) <input type="checkbox"/> Shortness of breath (on exertion or at rest) <input type="checkbox"/> Pneumonia   chronic bronchitis
<b>ENT:</b> <input type="checkbox"/> Decreased hearing   ear infections (recurrent) <input type="checkbox"/> Ringing in ears   spinning sensation <input type="checkbox"/> Nose bleeds (recurrent)   chronic sinus   tonsillitis <input type="checkbox"/> Sore throat (frequent)   hoarseness   allergies   hay fever	<b>ENDOCRINE:</b> <input type="checkbox"/> History of seizure   stroke <input type="checkbox"/> History of head injury   concussion   fall Difficult or slurred speech   difficulty walking Numbness or tingling sensations   tremors or shaking	<b>GASTROINTESTINAL:</b> <input type="checkbox"/> Loss of appetite   difficulty swallowing <input type="checkbox"/> Heartburn   peptic ulcer <input type="checkbox"/> Frequent nausea   vomiting   diarrhea   constipation   belching   abdominal pain   bloody stool   rectal bleeding or pain <input type="checkbox"/> Gall bladder problems   jaundice   hepatitis   diverticulosis   Crohn's disease <input type="checkbox"/> Hemorrhoids   hernia   use laxatives regularly
<b>CARDIOVASCULAR:</b> <input type="checkbox"/> Chest pain   palpitations   heart throbbing   CAD <input type="checkbox"/> Arrhythmia <input type="checkbox"/> Atrial fibrillation   irregular pulse, high blood pressure <input type="checkbox"/> Lipid   cholesterol <input type="checkbox"/> Leg pain   Ankle swelling <input type="checkbox"/> Varicose vein   Phlebitis   blood clots or pulmonary embolism	<b>FEMALES:</b> <input type="checkbox"/> Number of pregnancies _____, abortions _____, miscarriages _____, births _____ <input type="checkbox"/> Menstrual history; started at age _____, stopped at age _____, regular _____, irregular _____, days of flow _____, length of cycle _____, pains or cramps _____ <input type="checkbox"/> First day of period _____ <input type="checkbox"/> Last pap smear date _____ normal _____, abnormal _____ <input type="checkbox"/> Last mammogram date _____ normal _____, abnormal _____ <input type="checkbox"/> Birth control method _____ <input type="checkbox"/> Do monthly self-breast exam? <input type="checkbox"/> Vaginal discharge   itching   dryness   bleeding after intercourse <input type="checkbox"/> Menopausal symptoms _____	<b>BLOOD:</b> <input type="checkbox"/> Anemia   bruise easily   history of blood transfusion <input type="checkbox"/> Sickle cell disease   hemophilia or bleeding disorder <input type="checkbox"/> Cancer   History of chemotherapy or radiation
<b>GENITOURINARY:</b> <input type="checkbox"/> Urination - painful, frequent, burning, urgency. <input type="checkbox"/> Loss of urine control   stress incontinence - leakage with exercise or movement <input type="checkbox"/> Overactive bladder - overnight > twice and more than eight times in 24 hours <input type="checkbox"/> Blood in urine   kidney stones   frequent urinary infections <input type="checkbox"/> Prostate problems (men only) <input type="checkbox"/> History of Syphilis, Gonorrhea, Chlamydia	<b>EYES:</b> <input type="checkbox"/> Blurred vision   double vision <input type="checkbox"/> Cataract   Glaucoma <input type="checkbox"/> Glasses   Contacts	<b>MUSCLES AND BONES:</b> <input type="checkbox"/> Joint pain   stiffness in joint   muscle weakness <input type="checkbox"/> Back pain   neck pain   foot pain <input type="checkbox"/> Gout   osteoporosis
<b>SKIN:</b> <input type="checkbox"/> Change in skin color   rashes   hives <input type="checkbox"/> Psoriasis   eczema   acne <input type="checkbox"/> Change in moles   nails   hair		<b>BREAST:</b> <input type="checkbox"/> Swelling or redness or pain <input type="checkbox"/> Lumps in breast   breast cancer <input type="checkbox"/> Nipple discharge, changes or retraction
		<b>PSYCHIATRIC:</b> <input type="checkbox"/> Depression   anxiety   nervousness   agitation   moodiness <input type="checkbox"/> Sleep problems <input type="checkbox"/> Memory loss or forgetfulness <input type="checkbox"/> Suicidal ideations   phobia   feeling of worthlessness
		<b>INFECTIONS:</b> <input type="checkbox"/> Chicken pox   polio   measles   mumps   German measles   tuberculosis   herpes

**SYNOPSIS** \_\_\_\_\_